

DIGIDEM LAB

Opensource politics

l'expérience démocratique

future.europa.eu

Platform Training

{<///>}...{<///>}...
^3

Europe Direct – 30/06/21



The future is in your hands



Overview of the platform

Overview

The platform is the **direct translation of the political statements**, in particular the Joint Declaration that was signed on March 10th by the Commission, Parliament and Council.

It is the backbone of a process which is to be **a bottom-up exercise, citizens-focused**. This is the single place for citizens to **share ideas** and the place where the input from **a multitude of events** will be collected, analysed, monitored and published.

It is **multilingual** (all 24 EU official languages), **inclusive** (accessibility for all, mobile friendly and simple language), **open, transparent** (everything is visible on the platform throughout Europe regardless of language) while **respecting the privacy of users** as well as EU data protection rules. Last but not least it is **very innovative** (first time ever at such a big scale).

The platform is based on the **free and open source software Decidim**, whose development was initiated by the Municipality of Barcelona (as a project funded by the ERDF) and is now used worldwide.

3 ways to contribute

Anyone - citizens, NGOs, public authorities
- can go to the platform,

read descriptions about the Conference,
its topics, governance and timeline,

**1. browse a map of all registered events
and attend an event**

or **look at other people's ideas and
comments.**

For this, the visitor does not need to
register.

The visitor may also want to participate
actively.

Registration through EU Login is necessary
to perform the following actions:

**2. share their own ideas,
endorse and comment on other people
ideas;**

**3. organise an event and report back with
ideas from the event.**

Homepage

The homepage includes:

- the header
- the main banner
- the 3 main user actions
- the 10 headline topics
- a banner redirecting to a page to learn more "About the Conference"

and possibly:

- a map of the upcoming events
- a feed with the latest ideas and comments
- metrics (number of participants, ideas, events...)

The screenshot shows a homepage banner with a background image of a man in a yellow shirt carrying two children on his shoulders. The text "The future is in your hands" is at the top. Below the image is a blue box with the text "Make your voice heard". At the bottom, there is a white box with blue text: "This platform is the hub of the Conference on the Future of Europe. This is your opportunity to speak up, to say what kind of Europe you want to live in, to help shape our future." Below this text are three rounded buttons: "Attend an event near you", "Share your ideas", and "Organise your event".

The future is in your hands

Make your voice heard

**This platform is the hub of the Conference on the Future of Europe.
This is your opportunity to speak up, to say what kind of Europe you
want to live in, to help shape our future.**

Attend an event near you Share your ideas Organise your event

Page “About the Conference”

About the Conference

What is the Conference on the Future of Europe? How can I take part?

[What is the Conference on the Fu](#)

[How can I get involved?](#)

[How do I organise an event?](#)

[The Charter of Principles](#)

How can I get involved?

You can:

- **Share your own ideas** – got an idea you are ready to share? It's very simple, find out how below.
- **Discuss ideas** – you can view ideas submitted by other people under each topic – translated into your own language. You can also show your support or join the discussion in the comments.
- **Join an event** – events are taking place all across Europe, online and in-person. You can [search for an event](#) near you and start working together on ideas.
- **Organise an event** – you can find information how to hold an event in your town, or online [here](#).

The “About” page includes:

- Information on the Conference, its timeline and governance
- The Charter of principles

Other static pages in 24 languages:

directly accessible on the platform:

- Toolkits for all stakeholders
- FAQ
- Terms and Conditions
- Accessibility Page
- Open data

10 topics for contributions

Topics are based on the Joint Declaration.

Health is included.

“Other” gathers all cross-cutting contributions.



Climate change and the environment



Health



A stronger economy, social justice and jobs



EU in the world



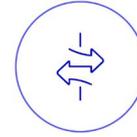
Values and rights, rule of law, security



Digital transformation



European democracy



Migration



Education, culture, youth and sport



Other ideas

Journey 1: Attend an event

As a participant, I can browse a map of all registered events and see there are events near my place or get information about all events happening across Europe.

Events appear in **different colours** if they are hosted by the EU institutions or organised by third-party or individual organisers, and if they are **in-person, online or both**.

If an event organiser uses an external website to open registration to their event, a “Join meeting” button appears on the event page to redirect attendees to the service.

After the event, I can **look at the report and see the ideas that have been discussed**.

The screenshot displays a user interface for finding events. At the top, it says "Events happening now" and "Have your voice heard and share your ideas with online and in-person events happening near you." Below this is a map of Europe with several event markers. A pop-up window shows details for a "Workshop on biodiversity - WWF Hamburg" by Valentin CHAPUT, scheduled for March 12, 2025, from 10:00 to 14:00. The event page includes a "Join meeting" button, a warning about automatic translations, and a "Share" button. A meeting report is also visible, mentioning a discussion on carbon footprints and a video titled "Three Steps to Cut Your Carbon Footprint...".

Journey 2: Share an idea

Now, I want to submit an idea. I am interested in Digital and choose the topic on the platform.

An “about” page describes each topic with a short text, links to EU websites, related documents, upcoming events, random ideas and statistics.

The screenshot shows the 'Digital issues' page. At the top, there is a green circular icon with a smartphone symbol. Below it, the text reads 'Digital issues' in blue, followed by '#FutureofEurope' and 'Shaping Europe's digital future'. A navigation bar includes 'About Ideas Events'. A warning message states: 'Warning: Automatic translations may not be 100% accurate. Show automatically-translated text'. The main content area is titled 'Shaping Europe's digital future' and contains the text: 'Digital technologies are changing our lives. Screen time is on the rise, as the world has to adapt to new conditions for remote working and education. We want to make sure the digital transition is not left behind, putting people first and creating new business opportunities. Digital solutions are also key to achieving the green transition of our economy.' Below this, there is a 'Related meetings' section featuring a 'Workshop on 5G' scheduled for 03 December 2020 from 14:00 to 16:00. The workshop description states: '5G offers great potential for the future of our economy, but it needs to be rolled out in such a way to include everyone. In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G. We also want to discuss about the potential for EU wide mobile phone plans.' At the bottom, there is a 'List of endorsements' section with two placeholder icons for 'User Name'.

The screenshot shows the 'Share an idea with us' page. It includes a sub-header '2 Ideas' and a 'New idea +' button. A filter section on the left allows users to filter their search below, with options for 'Category' (All, Coronavirus, Healthcare, Promoting healthy lifestyles) and 'My activity' (All, My ideas). The main content area displays two idea cards. The first card is titled 'Launch an EU-wide campaign to recruit more people into the profession of nursing' by Erika Witt, dated 26/02/2021 09:18. The description reads: 'In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses...'. The second card is titled 'Una estrategia europea de salud mental' by Barbara OSP, dated 26/02/2021 10:23. The description reads: 'La pandemia ha tenido un enorme impacto en la salud mental de muchas personas, especialmente...'. Both cards show interaction metrics: 'Follow', 'Endorsements', and 'Comments'.

The summary statistics for the Conference on the Future of Europe are as follows:

Participants	Followers	Events	Endorsements	Events
5	45	12	15	34

Ideas index and presentation pages

First, I see on the index page that there are already proposals, either coming from the various events or directly posted by citizens.

10 Ideas New idea +

Filter your search below

Skip to results

Search

Category

- All
- Technology for people
- Digital economy
- A sustainable digital society

My activity

- All
- My ideas

Related to

- All
- Events

Order ideas by: Random

Results per page: 20



We need to ensure the rights of gig-economy workers using platform intermediaries

 **Erika Witt**
26/02/2021 10:11

Around the world, the debate over Uber and other app-based ride share services is being brought...

6 Following 1 Endorsements 1 Comments



Smart cities and data transparency

 **Erika Witt**
26/02/2021 15:37

There is lots of talk about smart cities (within the European Union and locally). While I know...

Technology for people

6 Following 0 Endorsements 0 Comments



Ajudar os idosos a ganhar confiança digital

 **Barbara OSP**
26/02/2021 11:30

A tecnologia desenvolveu-se muito nos últimos anos e é importante não deixar para trás os...



Invest in fab-lab and incubator spaces in rural areas

 **Erika Witt**
26/02/2021 15:53

Fab-lab and incubator spaces are prominent in

[Back to list](#)

Launch an EU-wide campaign to recruit more people into the profession of nursing

 **Erika Witt**
26/02/2021 09:24 1 comment

2 Endorsed

4 Follow

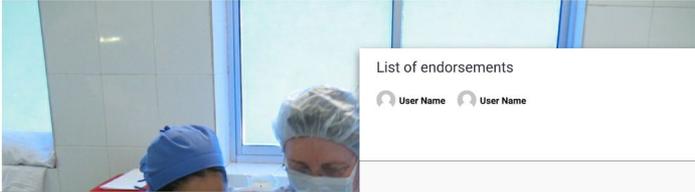
Reference: uat.cofe.fpfis.tech.ec.europa.eu-PROP-2021-02-1
Version number 1 (of 1) [see other versions](#)

[Share](#)

[Embed](#)

In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses have demonstrated incredible courage throughout the pandemic, and the trauma they experienced will take a toll on current healthcare professionals. Furthermore, there are huge disparities across EU member states (for example, Finland has more than double the amount of nurses per 100,000 inhabitants relative to Greece). Not only should there be campaigns to recruit more young people to enter a career in nursing, but possibilities for mid-career change should be supported. Additionally, nurses should be incentivized (or receive special funding) to take language classes. This will allow for increased mobility between EU member-states, to support hospitals in times of crisis. Outside of the pandemic, this kind of mobility program would be a great opportunity for many healthcare professionals to experience cultural exchange during their careers.

https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare_personnel_statistics_-_nursing_and_caring_professionals&oldid=355980



List of endorsements

-  User Name
-  User Name

2 comments

Order by: Older

 **João Filipe Moreira Verissimo** 03/12/2020 11:37

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

Machine translation

The header of the platform allows me to switch the browsing language at any time. It is then possible to **read all contents in the original language of the contributor or my own language.**

Select your language

Български (bg)	Čeština (cs)
Dansk (da)	Deutsch (de)
ελληνικό (el)	English (en) ✓
Español (es)	Eesti keel (et)
Suomen kieli (fi)	Français (fr)
Gaeilge (ga)	Hrvatski (hr)
Magyar nyelv (hu)	Italiano (it)
Lietuvių kalba (lt)	Latviešu valoda (lv)
Malti (mt)	Nederlands (nl)
Polski (pl)	Português (pt)
Română (ro)	Slovenčina (sk)
Slovenski jezik (sl)	Svenska (sv)

Warning: Automatic translations may not be 100% accurate. [Show automatically-translated text](#)

[← Back to list](#)

Wspieranie kobiet w branży technologicznej



Barbara OSP

01/03/2021 08:24 0 comments

W sektorze technologicznym istnieje znaczna dysproporcja pomiędzy liczbą pracujących w tej branży kobiet i mężczyzn. Ważne jest, aby móc zaoferować więcej stypendiów i kursów szkoleniowych przeznaczonych specjalnie dla kobiet. Mogłoby to zachęcić dziewczęta do podjęcia kariery w branży IT i doprowadzić do większej równowagi płci w tym sektorze.

Close X



EU Login is the single option to register

The image shows two overlapping screenshots of the EU Login registration process. The background screenshot is the 'Create an account' page, which includes fields for 'First name', 'Last name', 'E-mail', 'Confirm e-mail', 'E-mail language' (set to English), and 'Enter the code'. A 'Create an account' button is at the bottom. The foreground screenshot is the 'New password' page, which asks the user to 'Please choose your new password.' and provides a 'New password' field, a 'Confirm new password' field, and a 'Submit' button. Below the fields, it lists password requirements: 'Upper Case: A to Z', 'Lower Case: a to z', 'Numeric: 0 to 9', and 'Special Characters: !"#%&'()*+,-./:;<=>?@[|\]^_`{|}~'. Examples provided are 'JknNg!Esy3 LtVPCpddT] QH5xK1mFt'. A 'Your password' notification window is overlaid on the bottom left, containing instructions in English and French to create a password within 24 hours.

After creating an EU login account or signing in with a preexisting account, I answer a list of **facultative sociodemographic questions**. Personal data will be anonymised before submission to the analysts.

Participant settings - Demographic data

[My Account](#)

[Demographic data](#)

[My notifications](#)

[My data](#)

[Delete my account](#)

Almost done! Please give us a little more information about yourself, to help us understand you and ensure a more thorough and meaningful analysis of your proposals.
Your personal data will be carefully protected as described in our privacy policy.

I do not wish to answer

Gender

- Please select a value -
Please select your gender

How old are you?

- Please select a value -
Please select your age group

Nationality (tick up to 3)

- Please select a value -
 Other (please specify)
 Prefer not to answer

Country of Residence (tick up to 2)

- Please select a value -
 Other (please specify)
 Prefer not to answer

Interactions: endorsing or commenting on ideas

I can **endorse an idea (in my own name)**. Endorsements are useful because they are, from the opening day of the platform on, a **very easy and accessible way for people to interact with the platform**. If I do not have enough time or do not feel comfortable enough to contribute in writing, I can simply use this functionality, which is similar to the “like” function in social networks.

2 comments Order by: Older ▾

João Filipe Moreira Veríssimo 03/12/2020 11:37 In favor

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

Valentin 03/12/2020 11:37

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

Add your comment
Sign in with your account or sign up to add your comment.

< Back to list

Launch an EU-wide campaign to recruit more people into the profession of nursing

Erika Witt 26/02/2021 09:24 1 comment

In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses have demonstrated incredible courage throughout the pandemic, and the trauma they experienced will take a toll on current healthcare professionals. Furthermore, there are huge disparities across EU member states (for example, Finland has more than double the amount of nurses per 100,000 inhabitants relative to Greece). Not only should there be campaigns to recruit more young people to enter a career in nursing, but possibilities for mid-career change should be supported. Additionally, nurses should be incentivized (or receive special funding) to take language classes. This will allow for increased mobility between EU member-states, to support hospitals in times of crisis. Outside of the pandemic, this kind of mobility program would be a great opportunity for many healthcare professionals to experience cultural exchange during their careers.

https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare_personnel_statistics_-_nursing_and_caring_professionals&oldid=355980

2 Endorsed

Share Embed

List of endorsements

User Name User Name

I can **comment on an idea** (my name also appears). This allows a **truly horizontal transnational dialogue between citizens**. Obviously, it will also require more **moderation**. There will have to be a team of moderators from day 1 on the platform, acting on behalf of the Conference Secretariat.

Writing and publishing an idea

Step 0: click on “New idea”

Step 1: write the title (150 characters) and the body (1500 characters)

Step 2: my idea is compared to detect similar ideas; I can continue with my idea and/or engage with the other ideas.

Step 3: I complete my idea with a category and attachment

Step 4: I publish my idea, which appears on the platform and is automatically translated in all other languages.

I can modify it during 30 minutes. I can still withdraw it later.

If I decide to delete my account later, my idea will remain visible on the platform, with my name being replaced by a label explaining I am no longer an user.

11 Ideas

Search

Category

- All
- Technology for people
- Boosting the digital Economy
- Digitising democracy.
- Switching on to sustainability.

Participatory space

- All
- Official
- Citizens
- Meetings

Related to

- All
- Events

Share your idea

* Required fields are marked with an asterisk

Title

Interinstitutional co-creation

at least 15 characters, 120 characters left

Body

Co-Creation and distributed leadership, are organizational answer to the complexity of the context organizations work in. The complexity and extreme knowledge intensiveness created the need to include possible expertise, experience and energy in the strategic decisions the day to day implementation of those.

at least 15 characters, 1164 characters left

Continue

Idea sharing steps

Step 1 of 4

- Share your idea
- Compare
- Complete
- Publish your idea

Similar proposals (2)

Coding schools for unemployed older adults

User Name

Creation: 03/12/2020 11:37

Reference: cofe-MEET-2020-10-83

Withdrawn Created version 2 When it comes to technology, older adults can sometimes have a bad reputation...

Technology for people

Coding schools for unemployed older adults

User Name

Creation: 03/12/2020 11:37

Reference: cofe-MEET-2020-10-83

When it comes to technology, older adults can sometimes have a bad reputation...

Technology for people

Title

Interinstitutional co-creation

at least 15 characters, 120 characters left

Title

Co-Creation and distributed leadership, are organizational answer to the complexity of the context organizations work in. The complexity, volatility and extreme knowledge intensiveness created the need to include all possible expertise, experience and energy in the strategic decisions and the day to day implementation of those.

at least 15 characters, 1164 characters left

Category

Please select a country

(optional) Add an image to the proposal card

Choose a file No file selected

(optional) Add a file to the proposal card

Choose a file No file selected

Send

Journey 3: Organise an event

ORGANISE YOUR EVENT

Title *

Description *

Type *

Please select a meeting type

Address *

Address: used by Geocoder to find the location

Location *

Location: message directed to the users implying the spot to meet at

Location hints

Location hints: additional info. Example: the floor of the building if it is an in-person meeting, or the meeting password if it is an online meeting with restricted access.

Start Time *

Expected format: dd/mm/yyyy hh:ii

End Time *

Expected format: dd/mm/yyyy hh:ii

Category

Please select a category

Registration type *

Please select a registration type

Organise event as

Éloïse

I agree to the [charter](#) of the Conference on the Future of Europe

Create

Now, let's imagine I am working with an NGO, and I am requested to organise a workshop on biodiversity. I fill a form with the address, video-conference link, start and end time, registration type... I have to check the box saying I agree to the Charter. When created, **my event appears on the map.**

Workshop on biodiversity - WWF Amsterdam

User Name
03/12/2020 11:37 0 comments

Biodiversity is at risk. 60% of the living species are threatened with extinction. The WWF Amsterdam invites you to an in-depth discussion on combating the effects of the Anthropocene. The meeting is limited to 20 people, but we will make sure a team link works live.

The conversation will take place in German with an English translation.



Technology for people

15
December
14:00 - 18:00

Join the meeting

15 Follow

Reference: cofe-MEET-2020-10-83
Version number 6 (of 6) see other versions

Share the page

Embed

Report on an event

I then produce a brief report on the event outcomes and **link it to the ideas** that the citizens participating online and offline will have agreed to put forward.

Edit event

Close event ×

12
March
10:00 - 14:00

Close event

Report *

The meeting allowed different points of view to be expressed on 5G. Several working groups were able to draft proposals that are added to the platform.

We agreed to organise a new exchange next month to deepen our understanding of the subject.

Proposals

× #2 - Implementação de um imposto de carbono nas fronteiras

× #37 - Un certificat universel de qualité de l'air pour toutes les voitures européennes

Choose ideas

Close event

Event report

The meeting allowed different points of view to be expressed on 5G. Several working groups were able to draft proposals that are added to the platform. We agreed to organise a new exchange next month to deepen our understanding of the subject.

Related ideas

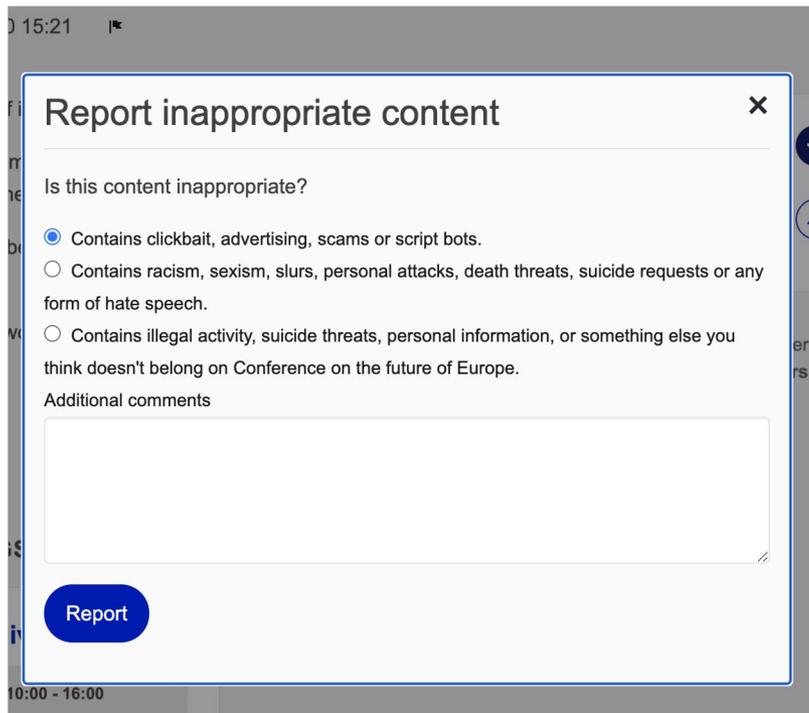
Implementação de um imposto de carbono nas fronteiras

 Barbara OSP @barbara_osp

Un certificat universel de qualité de l'air pour toutes les voitures européennes

 Erika Witt @erika_osp

Moderation *a posteriori*



The image shows a screenshot of a web browser window with a dialog box titled "Report inappropriate content". The dialog box has a close button (X) in the top right corner. Below the title, there is a question: "Is this content inappropriate?". There are three radio button options: "Contains clickbait, advertising, scams or script bots." (which is selected), "Contains racism, sexism, slurs, personal attacks, death threats, suicide requests or any form of hate speech.", and "Contains illegal activity, suicide threats, personal information, or something else you think doesn't belong on Conference on the future of Europe.". Below the options is a text input field labeled "Additional comments". At the bottom left of the dialog box is a blue button labeled "Report". The background of the browser window shows a clock at 15:21 and a date range of 10:00 - 16:00.

Any visitor on the platform can report an idea, a comment, an event or a user profile as inappropriate by **clicking on the small flag** which appears on all content.

An alert is sent to the moderation team that will decide, in collaboration with the Conference Secretariat, to hide or unreport the content.

Non-compliant users can be blocked.

The moderation team will be notified of every new content published on the platform and be able to react very fast.



Using the platform

Creating an account

- > Create an ECAS account
- > Manage your profile
- > Manage your notification preferences

Registering an idea

- > Pick a topic
- > Write a title and the text of your idea
- > Add a category and attachments

Registering an event

- Pick a topic
- Write a title and the description of your event
- Define the event date and place
- Choose a registration method

Closing an event

- Get the participants to publish the ideas from the event (or publish them yourself)
- Write the report and the number of participants
- Select the ideas



Practical exercises

Practical exercises

- > Use our UAT platform with your own EU login (access with *cofe2020 / ?code2020!*)
- > Use the [guide](#) for event organiser
- > Feel free to add or edit any content on the demo platform but be considerate of others and leave in a good state.



Exercises

- Publish an idea (5 min)
- Publish an event (10 min)
- Report on an event (10 min)

DIGIDEM LAB

Thank you!

Pierre Mesure
pierre@digidemlab.org
digidemlab.org